



HW-J8500

HW-J8501

User manual

# Curved Soundbar

Imagine the possibilities

Thank you for purchasing this Samsung product.

To receive more complete service, please register your product at

[www.samsung.com/register](http://www.samsung.com/register)

# FEATURES

## Immersive Surround Sound from 9.1Ch

Great TVs require great sound. The Curved Soundbar gives your curved TV an even more powerful sound experience with 350 watts of amazing 9.1Ch surround sound. Speakers on both sides expand the optimal listening area, enhancing the surround sound effect to provide you with a more layered and immersive listening experience.

## Streaming Music Services

The Curved Soundbar makes diving into all your favourite music easier than ever before, thanks to its Wi-Fi capabilities. Simply access the Samsung Multiroom App to experience the best of the internet's subscription streaming music services.

## TV SoundConnect

Connect your TV and Soundbar easily through Bluetooth with TV Sound Connect. The absence of trailing wires between the Soundbar and TV allows you to showcase the slim and sleek design of both systems, while maintaining a clean look in your living environment. Easily control the Soundbar and TV from a single TV remote.

## Music Source Sharing (= Multiroom Play)

Controlling and sharing one music source across multiple audio devices in various locations is made easy with Multiroom Link. The mobile app remotely controls volume and music on your system across different devices, including your TV, Soundbar, Home Entertainment System and Blu-ray Disc Player. Enjoy the audio you want, where you want.

## HDMI

HDMI transmits video and audio signals simultaneously, and provides a clearer picture. The unit is also equipped with the ARC function which lets you listen to sound from your TV through the Soundbar via an HDMI cable. This function is only available if you connect the unit to an ARC compliant TV.

## USB Host Support

You can connect and play music files from external USB storage devices such as MP3 players, USB flash memory, etc. using the Soundbar's USB HOST function.

## Bluetooth Function

You can connect a Bluetooth device to the Soundbar and enjoy music with high quality stereo sound, all without wires!

## LICENCES



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The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing LLC in the United States and other countries.

# SAFETY INFORMATION

## SAFETY WARNINGS

TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE THE COVER (OR BACK).  
NO USER-SERVICEABLE PARTS ARE INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

	<b>CAUTION</b> RISK OF ELECTRIC SHOCK DO NOT OPEN		This symbol indicates "dangerous voltage" inside the product that presents a risk of electric shock or personal injury.
			This symbol indicates important instructions accompanying the product.

**WARNING :** To reduce the risk of fire or electric shock, do not expose this appliance to rain or moisture.

**CAUTION :** TO PREVENT ELECTRIC SHOCK, MATCH WIDE BLADE OF PLUG TO WIDE SLOT, FULLY INSERT.

- This apparatus shall always be connected to a AC outlet with a protective grounding connection.
- To disconnect the apparatus from the mains, the plug must be pulled out from the mains socket, therefore the mains plug shall be readily operable.

### CAUTION

- Do not expose this apparatus to dripping or splashing. Do not put objects filled with liquids, such as vases on the apparatus.
- To turn this apparatus off completely, you must pull the power plug out of the wall socket. Consequently, the power plug must be easily and readily accessible at all times.

### Wiring the Main Power Supply Plug (UK Only)

#### IMPORTANT NOTICE

The mains lead on this equipment is supplied with a moulded plug incorporating a fuse. The value of the fuse is indicated on the pin face of the plug and if it requires replacing, a fuse approved to BS1362 of the same rating must be used. Never use the plug with the fuse cover removed. If the cover is detachable and a replacement is required,

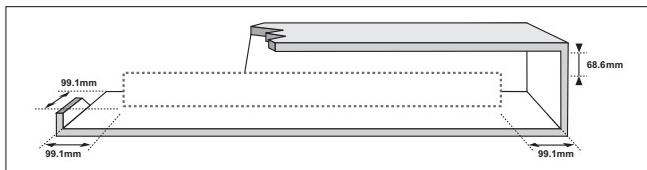
it must be of the same colour as the fuse fitted in the plug. Replacement covers are available from your dealer. If the fitted plug is not suitable for the power points in your house or the cable is not long enough to reach a power point, you should obtain a suitable safety approved extension lead or consult your dealer for assistance. However, if there is no alternative to cutting off the plug, remove the fuse and then safely dispose of the plug. Do not connect the plug to a mains socket as there is a risk of shock hazard from the bared flexible cord. Never attempt to insert bare wires directly into a mains socket. A plug and fuse must be used at all times.

#### IMPORTANT

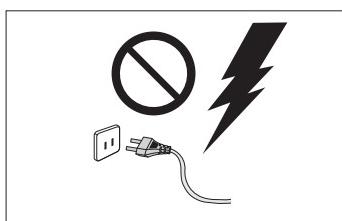
The wires in the mains lead are coloured in accordance with the following code:- BLUE = NEUTRAL BROWN = LIVE As these colours may not correspond to the coloured markings identifying the terminals in your plug, proceed as follows:- The wire coloured BLUE must be connected to the terminal marked with the letter N or coloured BLUE or BLACK. The wire coloured BROWN must be connected to the terminal marked with the letter L or coloured BROWN or RED.

**WARNING : DO NOT CONNECT EITHER WIRE TO THE EARTH TERMINAL WHICH IS MARKED WITH THE LETTER E OR BY THE EARTH SYMBOL** , OR COLOURED GREEN OR GREEN AND YELLOW.

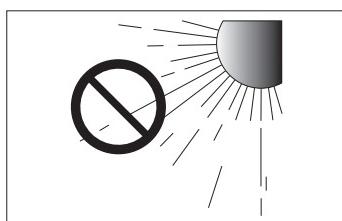
## PRECAUTIONS



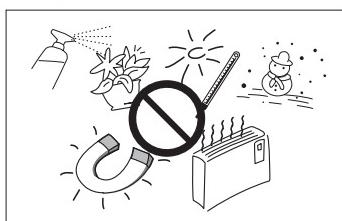
Ensure that the AC power supply in your house complies with the power requirements listed on the identification sticker located on the back of your product. Install your product horizontally, on a suitable base (furniture), with enough space around it for ventilation (7~10 cm). Make sure the ventilation slots are not covered. Do not place the unit on amplifiers or other equipment which may become hot. This unit is designed for continuous use. To fully turn off the unit, disconnect the AC plug from the wall outlet. Unplug the unit if you intend to leave it unused for a long period of time.



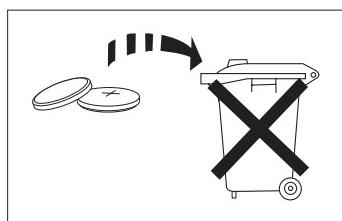
During thunderstorms, disconnect the AC plug from the wall outlet. Voltage peaks due to lightning could damage the unit.



Do not expose the unit to direct sunlight or other heat sources. This could lead to overheating and cause the unit to malfunction.



Protect the product from moisture (i.e. vases), and excess heat (e.g. a fireplace) or equipment creating strong magnetic or electric fields. Disconnect the power cable from the AC supply if the unit malfunctions. Your product is not intended for industrial use. It is for personal use only. Condensation may occur if your product has been stored in cold temperatures. If transporting the unit during the winter, wait approximately 2 hours until the unit has reached room temperature before using.



The batteries used with this product contain chemicals that are harmful to the environment. Do not dispose of batteries in the general household trash. Do not dispose of batteries in a fire. Do not short circuit, disassemble, or overheat the batteries. There is a danger of explosion if the battery is incorrectly replaced. Replace only with the same or equivalent type.



**WARNING, DO NOT INGEST BATTERY, CHEMICAL BURN HAZARD,** The remote control supplied with this product contains a coin/button cell battery. If the coin/button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death. Keep new and used batteries away from children. If the battery compartment does not close securely, stop using the product and keep it away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.

# CONTENTS

## 2 GETTING STARTED

- 2 Features
- 3 Safety Information
- 6 What's Included

## 7 DESCRIPTIONS

- 7 Top / Front Panel
- 8 Rear / Bottom Panel
- 9 Remote Control

## 11 INSTALLATION

- 11 Installing Soundbar
- 11 Installing both Soundbar and TV to the Wall Mount Type
- 13 Installing Soundbar to TV Stand
- 14 Installing Soundbar to Free-Standing
- 15 Assembling the Clamp-Wire**
- 15 Mounting the Cover-Foot onto Subwoofer**

## 16 CONNECTIONS

- 16 Connecting the Subwoofer**
- 18 Connecting to a TV**
- 18 Connections with TV Using HDMI (Digital) Cable
- 18 Connections with TV Using Optical (Digital) Cable
- 19 TV SoundConnect
- 21 Connections with External Device**
- 21 HDMI Cable
- 21 Optical or AUX Cable
- 22 USB

## 24 FUNCTIONS

- 24 Input Mode
- 25 Bluetooth
- 27 Using the Network Standby On Function
- 27 Using the Multiroom Link
- 29 Software Update

## 31 TROUBLESHOOTING

- 31 Troubleshooting

## 32 APPENDIX

- 32 Specifications

- Figures and illustrations in this User Manual are provided for reference only and may differ from actual product appearance.
- An administration fee may be charged if either
  - (a) an engineer is called out at your request and there is no defect with the product (i.e. where the user manual has not been read).
  - (b) you bring the unit to a repair centre and there is no defect with the product (i.e. where the user manual has not been read).
- You will be informed of the administration fee amount before a technician visits.

# WHAT'S INCLUDED

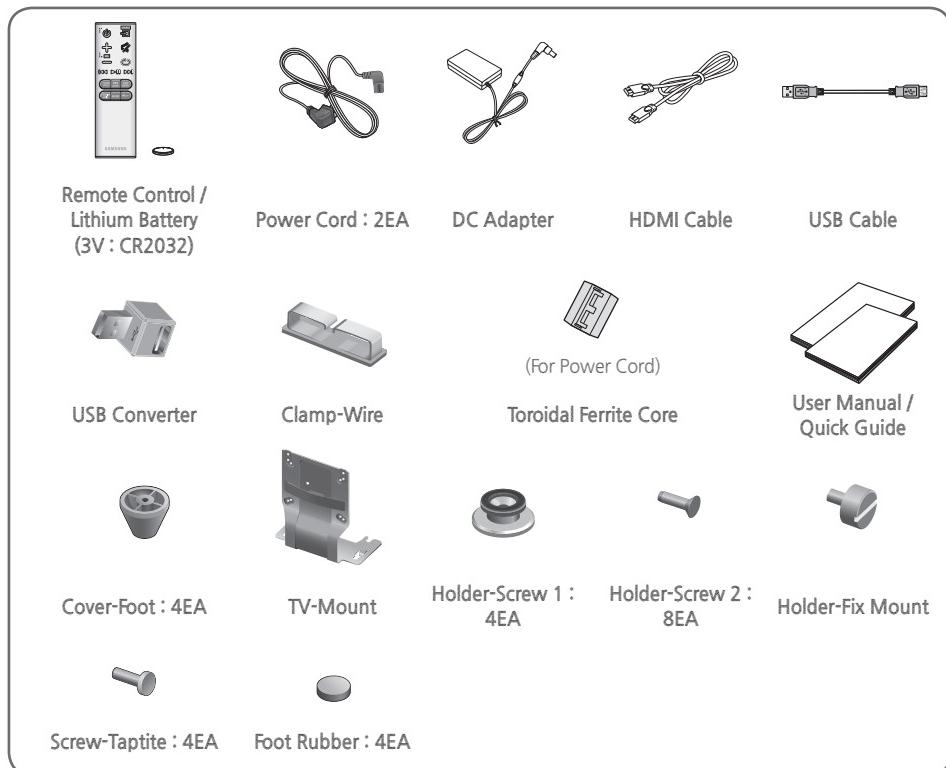
## BEFORE READING THE USER'S MANUAL

Note the following terms before reading the user manual.

### ► Icons used in this manual

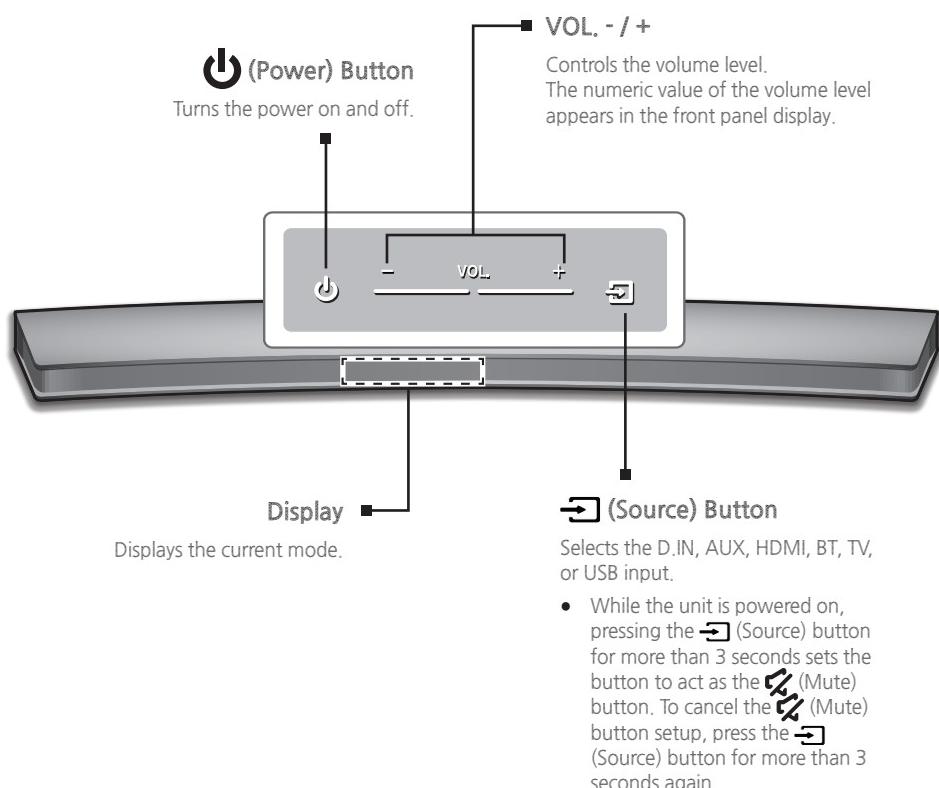
Icon	Term	Definition
	<b>Caution</b>	Indicates a situation where a function does not operate or settings may be cancelled.
	<b>Note</b>	Indicates tips or instructions on the page that help you operate a function.

Check for the supplied accessories shown below.



- The appearance of the accessories may differ slightly from the illustrations above.
- Use the dedicated USB cable to connect external USB devices to the unit.

# TOP / FRONT PANEL

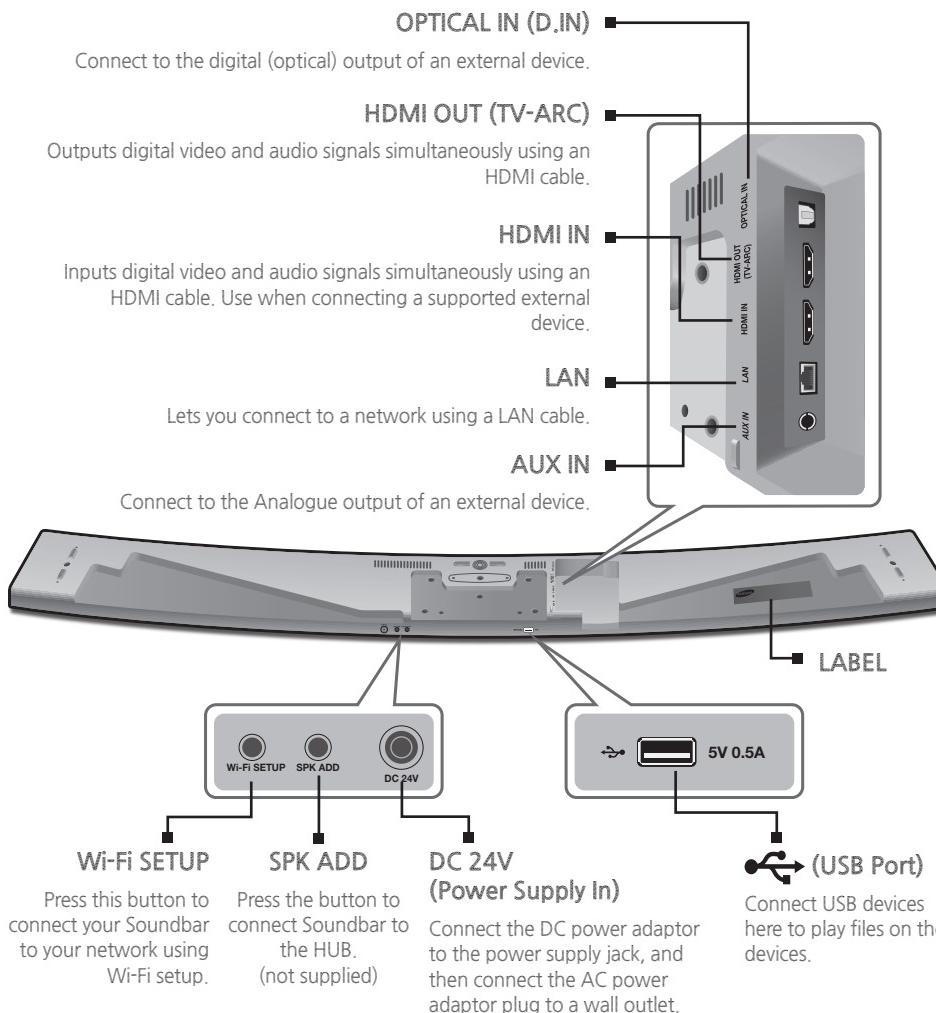


- To clean this apparatus, unplug the power cord from the wall outlet and wipe the product using a soft, dry cloth. Due to aluminum being a positive electrostatic material, static discharge may occur.



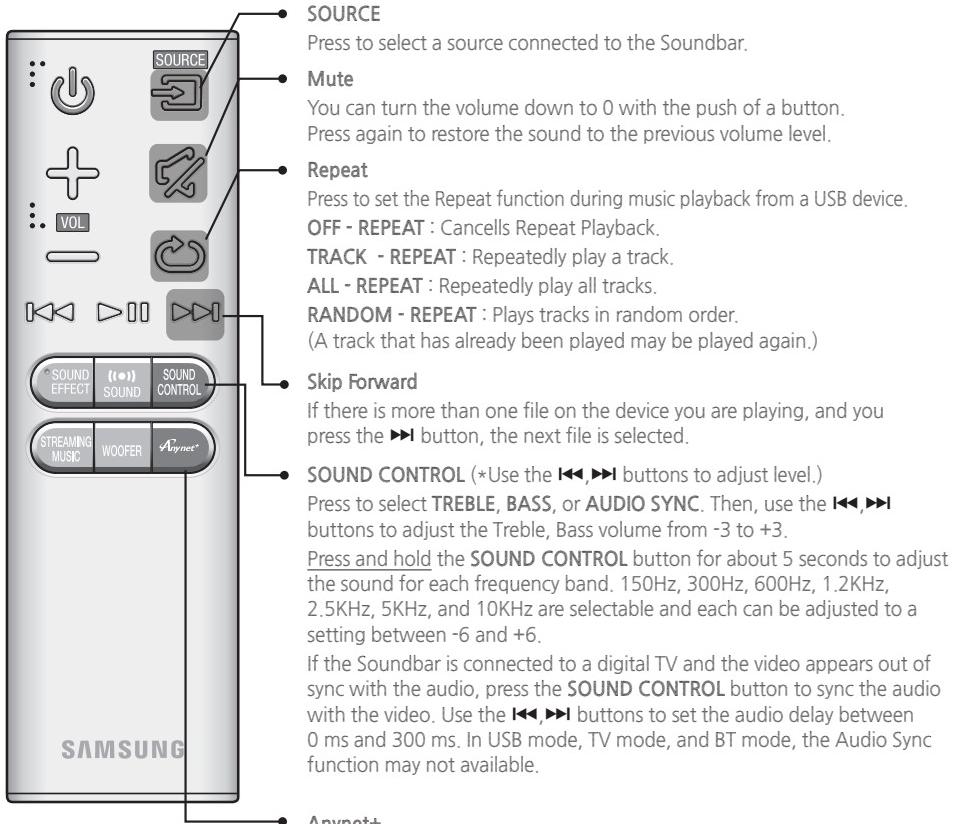
- When you plug in the AC cord, the power key will work in 4 to 6 seconds.
- When you turn on this unit, there will be a 4 to 5 second delay before it produces sound.
- If you want to enjoy the sound only from the Soundbar, you must turn off the TV's speakers in the Audio Setup menu of your TV. Refer to the owner's manual supplied with your TV.

# REAR / BOTTOM PANEL



- When disconnecting the power cable of the AC power adaptor from a wall outlet, pull the plug. Do not pull the cable.
- Do not connect this unit or other components to an AC outlet until all connections between components are complete.

# REMOTE CONTROL

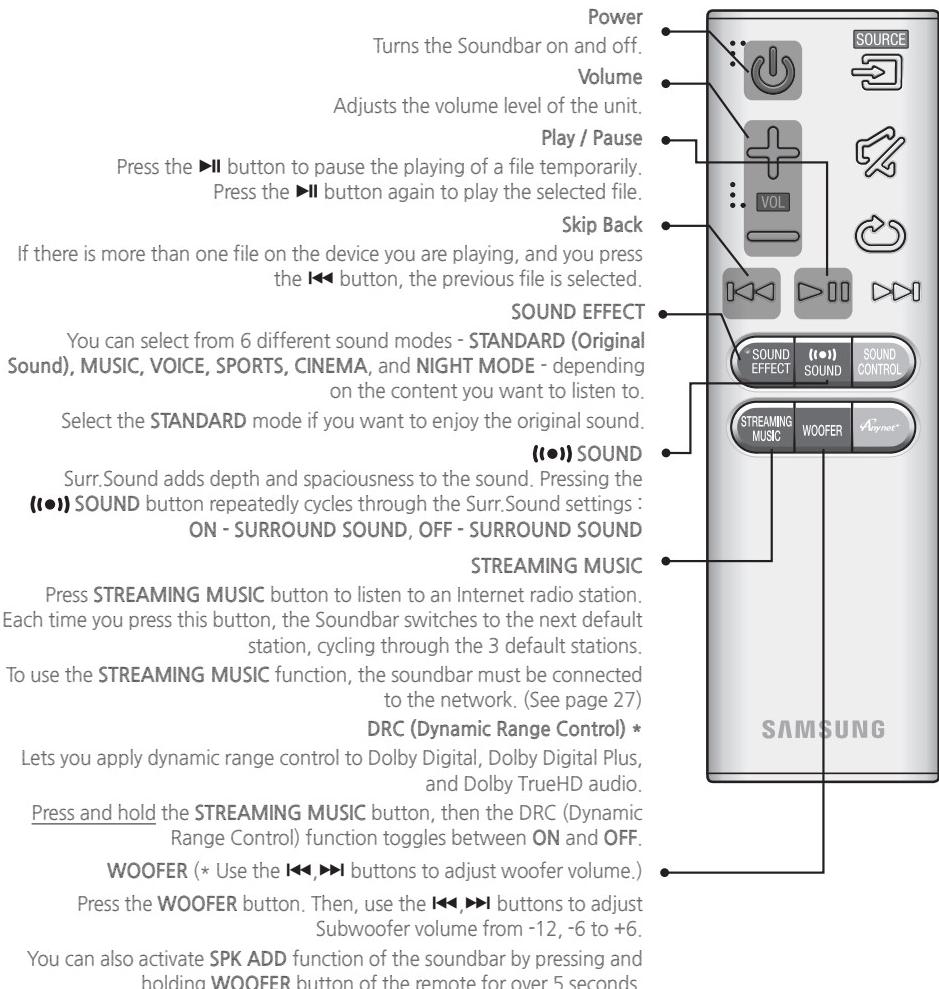


You can also activate **Wi-Fi SETUP** function by pressing and holding **Anynet+** button on the remote for over 7 seconds.

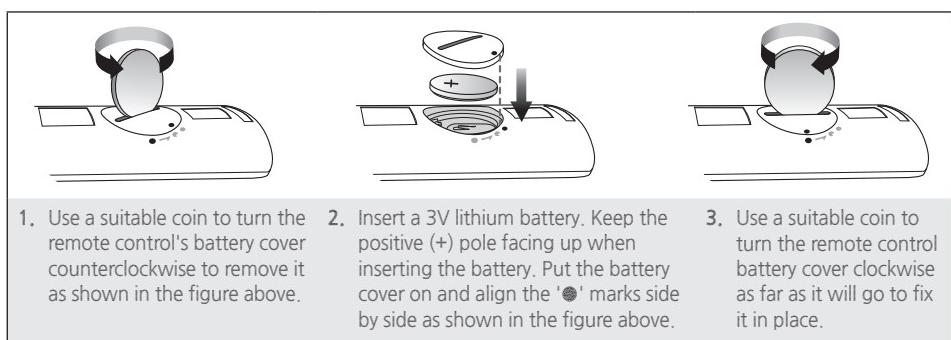


- Soundbar is a Samsung proprietary name.
- Operate the TV using the TV's remote control.

## DESCRIPTIONS



## INSTALLING THE BATTERY IN THE REMOTE CONTROL



# INSTALLING SOUNDBAR

## INSTALLING BOTH SOUNDBAR AND TV TO THE WALL MOUNT TYPE



- This model corresponds to the 2015 Samsung curved TV S9000/S9500 - 65"/78". Please refer to the home page of Samsung Electronics to see the detail list of corresponding models.
- To mount both of a soundbar and the TV using the wall mount, make sure to mount the soundbar onto the TV first, then mount the TV.
- To mount the TV on the wall, refer to the user's manual enclosed with the TV you purchased.
- This model is shipped while **Holder-Foot** and **Holder-Support** are attached to the Soundbar.
- This Soundbar cannot be installed to a non-compatible TV, in either form of TV mount or TV stand.

Check for the supplied accessories shown below.

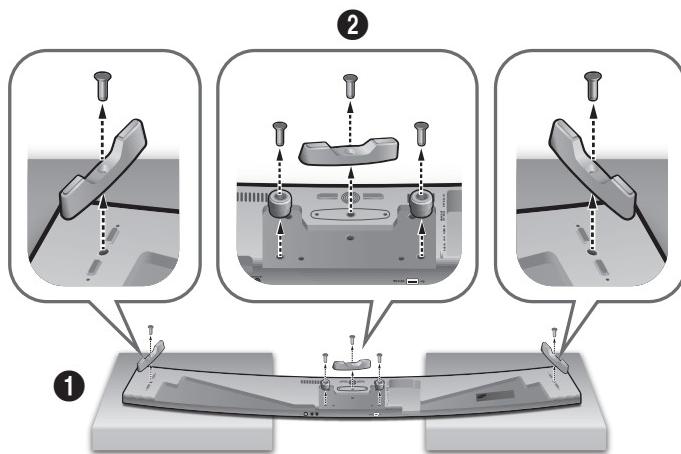


Holder-Screw 1 : 4EA

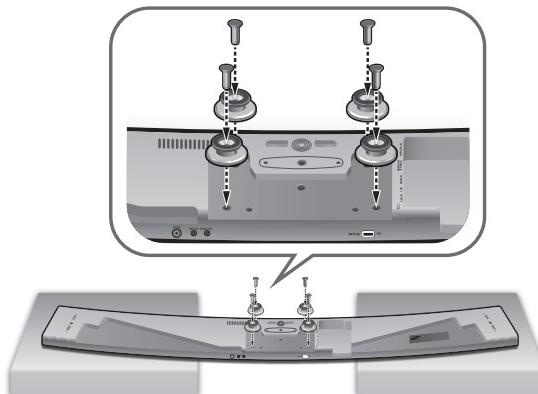
Holder-Screw 2 : 8EA

TV-Mount

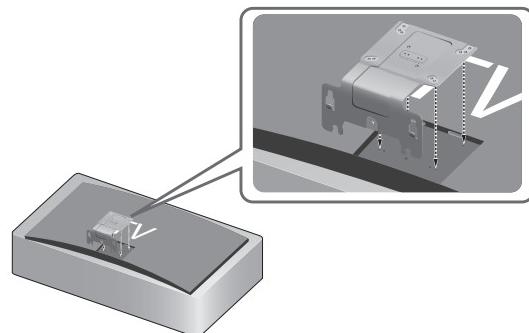
Holder-Fix Mount



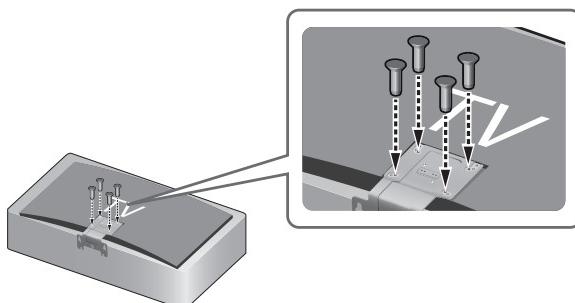
1. Place the Soundbar as shown in the illustration, ensuring that none of the buttons touch the surface it is lying on.
2. If the **Holder-Foot/Holder-Support** is attached, remove it first to install the TV-Mount.



3. Fasten the four **Holder-Screws 1** and four of the **Holder-Screws 2** to the four holes in the Soundbar, as shown in the illustration.



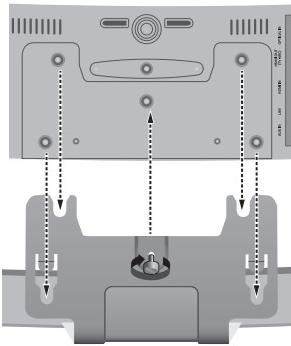
4. If you mount the Soundbar on a matched Samsung TV, use the Guide on TV to put the **TV-Mount** on TV securely.



5. Fasten the **TV-Mount** to the TV using the remaining 4 **Holder-Screws 2**.
6. After attaching the **TV-Mount**, mount the TV on the wall.



Soundbar base

TV base, with **TV-Mount** attached

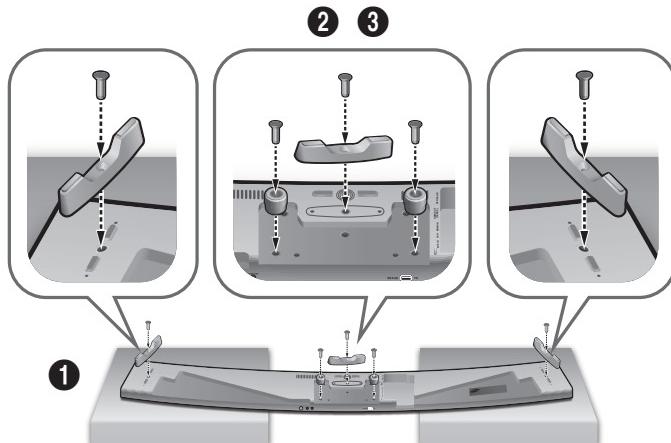
7. Push the Soundbar onto the **TV-Mount** as far as it will go, as shown in the illustration.
8. Fasten the **Holder-Fix Mount** to the Soundbar to fix the Soundbar to the **TV-Mount**.

## INSTALLING SOUNDBAR TO TV STAND

You can install Soundbar to TV stand if you have Soundbar matching TV with this model.



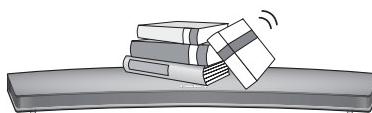
- If the **Holder-Foot/Holder-Support** is not attached, perform the following steps 1~3. If attached, perform step 4.



1. Place the Soundbar as shown in the illustration, ensuring that none of the buttons touch the surface it is lying on.
2. Fix **Holder-Foot** (3EA) and **Holder-Screw 2** (3EA) to the Soundbar as shown in the illustration.
3. In the same manner, fix **Holder-Support** (2EA) and **Holder-Screw 2** (2EA) to the Soundbar.

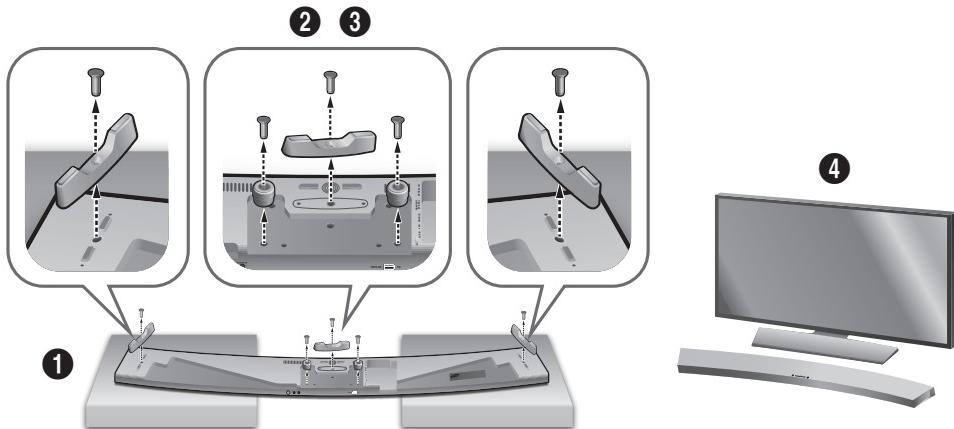


- Align the Soundbar's centre with the centre of the base of the TV, and then carefully push it onto the stand as far as it will go, as shown in the illustration. Be careful not to unbalance the TV.



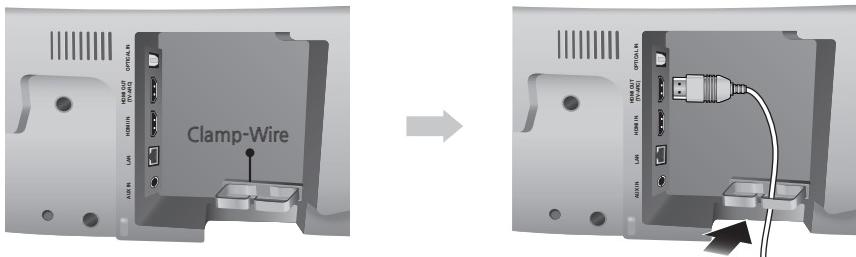
- Do not place a heavy thing or step on the main unit.

## INSTALLING SOUNDBAR TO FREE-STANDING



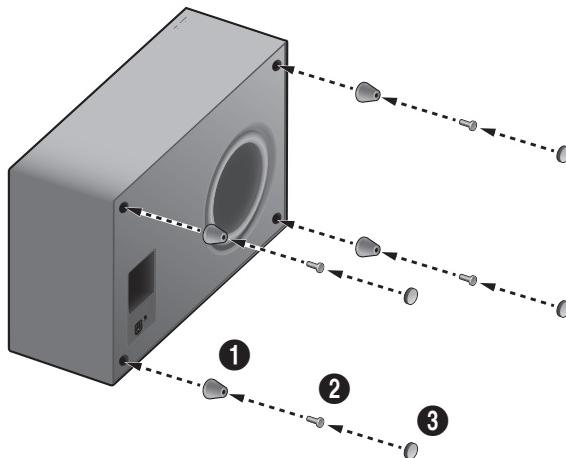
- If **Holder-Foot/Holder-Support** attached, lay the Soundbar so that the buttons on the Soundbar do not physically contact the floor.
- Remove **Holder-Foot** (3EA) and **Holder-Screw 2** (3EA) from the Soundbar as shown in the illustration.
- In the same manner, remove **Holder-Support** (2EA) and **Holder-Screw 2** (2EA) from the Soundbar.
- Place Soundbar anywhere you want.

# ASSEMBLING THE CLAMP-WIRE



Attach the clamp-wire to the unit as shown, and then run the cables through the clamp-wire to keep them neat.

# MOUNTING THE COVER-FOOT ONTO SUBWOOFER



1. Place each **Cover-Foot** on the 4 holes correspondingly as shown in the illustration.
2. Insert **Screw-Taptite** (4EA) into corresponding hole of **Cover-Foot**.
3. Block up the holes with **Foot Rubber** (4EA) to complete.



- Do not connect the power cord of this product or your TV to a wall outlet until all connections between components are complete.
- Before moving or installing this product, be sure to turn off the power and disconnect the power cord.

# CONNECTING THE SUBWOOFER

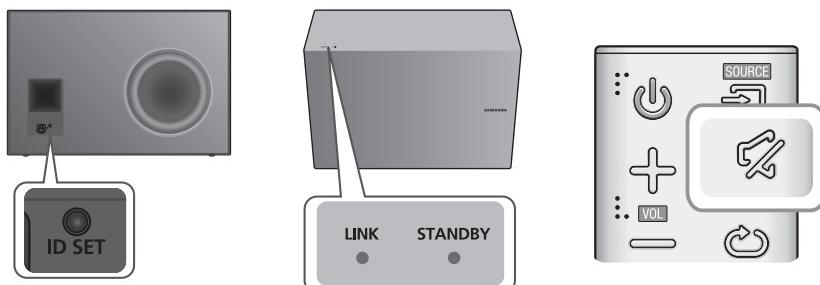
## CONNECTING TO THE SUBWOOFER AUTOMATICALLY

The main unit and subwoofer should link (connect wirelessly) automatically when the main unit and subwoofer are turned on.

- If it is completely connected, the blue LED in the subwoofer stops blinking.

## CONNECTING TO THE SUBWOOFER MANUALLY

The Subwoofer's linking ID is preset at the factory and the main unit and subwoofer should link (connect wirelessly) automatically when the main unit and subwoofer are turned on. If the Link indicator does not light when the main unit and subwoofer are turned on, please set the ID by following the procedure below.



1. Plug the power cords of the main unit and subwoofer into an AC wall outlet.
2. Press the **ID SET** button on the back of the subwoofer with a small, pointed object for 5 seconds.
  - The STANDBY indicator is turned off and the LINK indicator (Blue LED) blinks quickly.
3. While the main unit is powered off (in STANDBY mode), press and hold the (Mute) on the remote control for 5 seconds.
4. The **ID SET** message appears on the Soundbar's display.
5. To finalise the link, turn the main unit's power on while the subwoofer's Blue LED blinks.
  - The main unit and the subwoofer should now be linked (connected).
  - The Link indicator (Blue LED) on the subwoofer should be on.
  - If the Link indicator is not solid blue, the linking process has failed. Turn off the main unit and start again from Step 2.
  - You can enjoy better sound from the wireless subwoofer by selecting a Sound Effect. (See page 10)



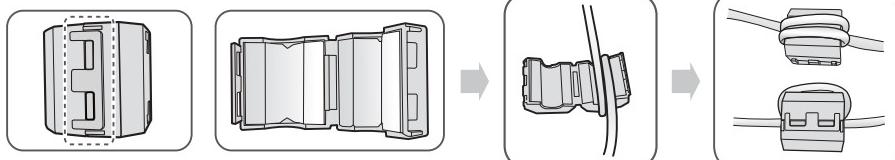
- Before moving or installing the product, be sure to turn off the power and disconnect the power cord.
- If the main unit is powered off, the wireless subwoofer will be in standby mode and the STANDBY LED on the upper side will come on after the Link indicator (Blue LED) blinks for 30 seconds.
- If you use a device that uses the same frequency (2.4GHz) as the Soundbar near the Soundbar, interference may cause some sound interruption.
- The transmission distance of the wireless signal between the main unit and subwoofer is about 10 meters, but may vary depending on your operating environment. If a steel-concrete or metallic wall is between the main unit and the wireless subwoofer, the system may not operate at all, because the wireless signal cannot penetrate metal.
- If the main unit doesn't make a wireless connection, follow steps 1-5 in the left hand column to re-set the connection between the main unit and wireless subwoofer.



- The wireless receiving antenna is built into the wireless subwoofer. Keep the unit away from water and moisture.
- For optimal listening performance, make sure that the area around the wireless subwoofer location is clear of any obstructions.

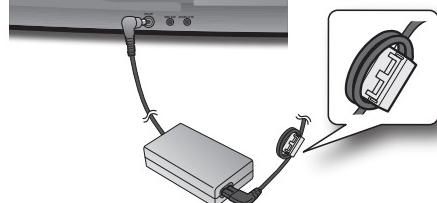
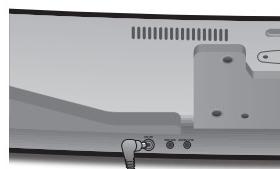
## ATTACHING THE TOROIDAL FERRITE CORE SOUNDBAR POWER CORD

You can reduce noise caused by electromagnetic radiation by fitting the ferrite core to your Soundbar power cord.



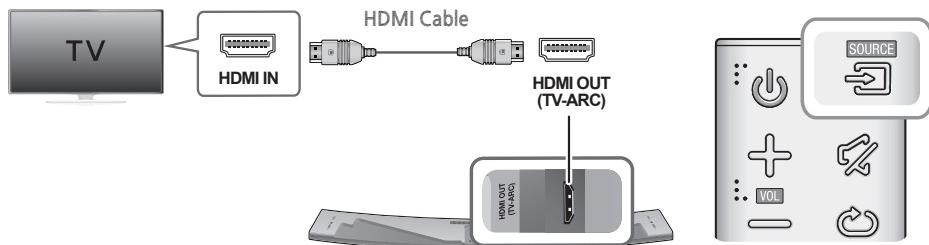
1. Unlock and open the ferrite core.
2. Wind the Soundbar power cable around the ferrite core twice.  
(Start winding 5 to 10 cm away from the core).
3. Close the ferrite core by pressing it until it clicks.

⟨Soundbar Power Cable⟩



# CONNECTING TO A TV

## CONNECTIONS WITH TV USING HDMI (DIGITAL) CABLE

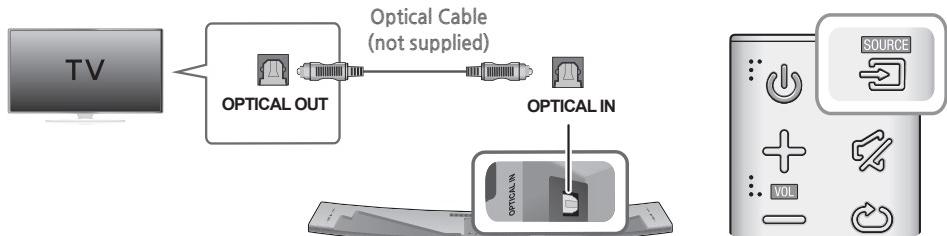


1. Connect an HDMI cable from the **HDMI OUT (TV-ARC)** jack on the back of the product to the **HDMI IN** jack on your TV.
2. Press the (Source) button on the top panel of Soundbar or the **SOURCE** button on remote control to select the **D.IN** mode.



- HDMI is an interface that enables the digital transmission of video and audio data with just a single connector.
- If the TV provides an ARC port, connect the HDMI cable to the HDMI IN (ARC) port.
- We recommend you use a coreless HDMI cable if possible. If you use a cored HDMI cable, use one whose diameter is less than 14 mm.
- Anynet+ must be turned on.
- This function is not available if the HDMI cable does not support ARC.

## CONNECTIONS WITH TV USING OPTICAL (DIGITAL) CABLE



1. Connect **OPTICAL IN** (Audio) on the Soundbar to the **OPTICAL OUT** jack of the TV.
2. Press the (Source) button on the top panel of Soundbar or the **SOURCE** button on remote control to select the **D.IN** mode.

## ► Auto Power Link

If you have connected the main unit to a TV with a digital optical cable, set the Auto Power function ON to have the Soundbar turn on automatically when you turn the TV on.

AUTO POWER LINK	Display
ON	OFF - ANYNET+ / ON - POWER LINK
OFF	ON - ANYNET+ / OFF - POWER LINK

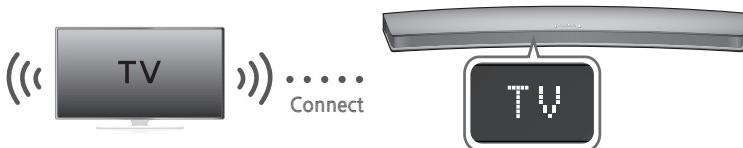
1. Connect the Soundbar and a TV with an Optical cable (not supplied).
2. Press the  (Source) button on the main unit's top panel or the **SOURCE** button on the remote control to select the **D.IN** mode.
3. Press the **Anynet+** button on the remote control to toggle the Auto Power Link function on and off.



- Depending on the connected device, Auto Power Link may not function.

## TV SOUNDCONNECT

You can enjoy TV sound through your Soundbar when it is connected to a Samsung TV that supports the TV SoundConnect function.



1. Turn on the TV and Soundbar.
  - Turn on the menu of the TV.
  - Move to Speaker Settings on "Sound" tab.
  - Set the "Add New Device" menu to "On".
2. Press the  (Source) button on the main unit's top panel or the **SOURCE** button on the remote control to select the **TV** mode.
3. On the TV, a message asking whether to enable the TV SoundConnect function appears.
4. Select **<Yes>** to finish connecting the TV and Soundbar using the TV's remote control.



- Switching the Soundbar's mode from TV to another mode automatically terminates TV SoundConnect.
- To connect the Soundbar to another TV, the existing connection must be terminated.
- Terminate the connection to the existing TV, and then press the **▶II** button on the remote control for 5 seconds to connect to another TV.



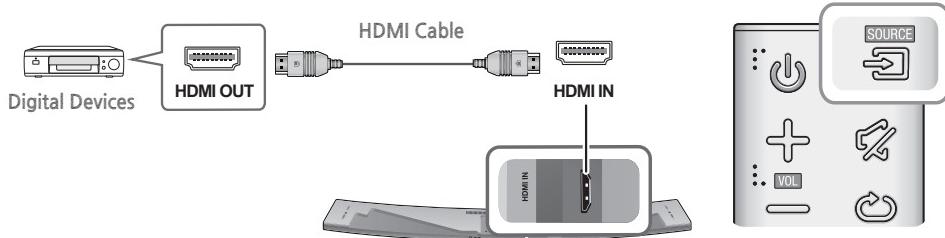
- The TV SoundConnect (SoundShare) function is supported by some Samsung TVs released from 2012 on. Check whether your TV supports the TV SoundConnect (SoundShare) function before you begin. (For further information, refer to the TV's user manual.).
- If your Samsung TV was released before 2014, check the SoundShare setting menu.
- If the distance between the TV and Soundbar exceeds 10 meters, the connection may not be stable or the audio may stutter. If this occurs, relocate the TV or Soundbar so that they are within operational range, and then re-establish the TV SoundConnect connection.
- TV SoundConnect Operational Ranges:
  - Recommended pairing range: within 2 meters.
  - Recommended operational range: within 10 meters.
- The Play/Pause, Next, and Prev buttons on the Soundbar or Soundbar's remote do not control the TV.

# CONNECTIONS WITH EXTERNAL DEVICE

## HDMI CABLE

HDMI is the standard digital interface for connecting to TVs, projectors, DVD players, Blu-ray players, set top boxes, and more.

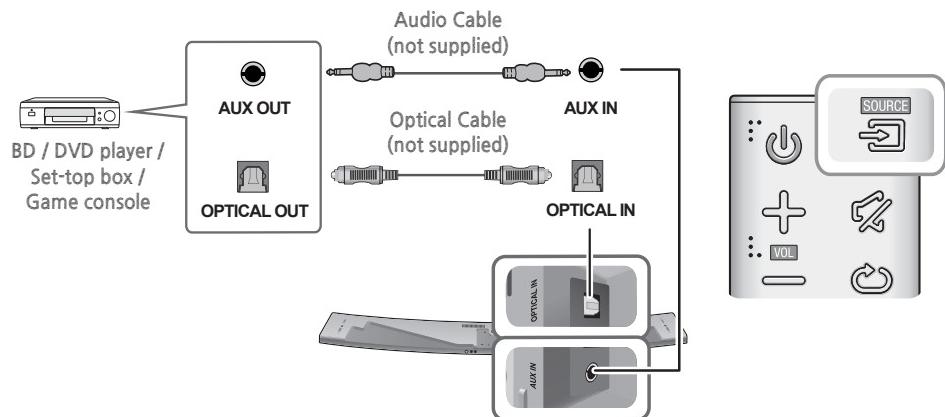
HDMI prevents any degradation to the signal due to conversion to analogue and maintains the video and audio quality of the original digital source.



1. Connect an HDMI cable from the **HDMI IN** jack on the back of the product to the **HDMI OUT** jack on your digital device.
2. Press the (Source) button on the top panel of Soundbar or the **SOURCE** button on remote control to select the HDMI mode.

## OPTICAL OR AUX CABLE

This unit comes equipped with one optical in digital jack and one audio analogue in jack, giving you two ways to connect it to an External Devices.



## CONNECTIONS

### ► AUX Cable

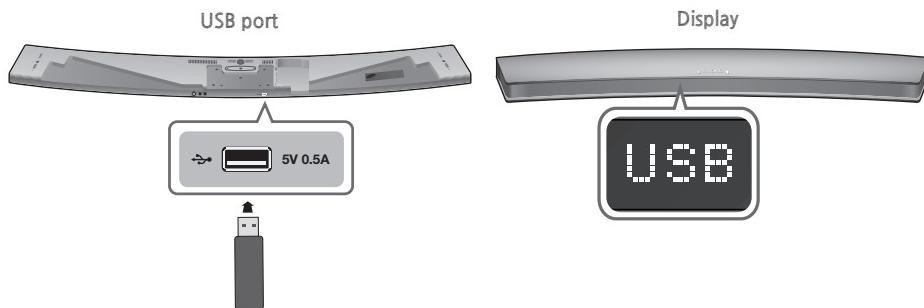
1. Connect **AUX IN** (Audio) on the main unit to the **AUDIO OUT** jack of the Source Device.
2. Press the  (Source) button on the top panel of Soundbar or the **SOURCE** button on remote control to select the **AUX** mode.

### ► Optical Cable

1. Connect **OPTICAL IN** (Audio) on the main unit to the **OPTICAL OUT** jack of the Source Device.
2. Press the  (Source) button on the top panel of Soundbar or the **SOURCE** button on remote control to select the **D.IN** mode.

## USB

You can play music files located on USB storage devices through the Soundbar.



1. Connect the USB device to the USB port on the back of the product.
2. Press the  (Source) button on the main unit's top panel or the **SOURCE** button on the remote control to select the **USB** mode.
3. **USB** appears on the display screen.
  - The Soundbar connection to the USB device is complete.
  - The Soundbar automatically turns off (Auto Power Off) if no USB device has been connected for more than 15 minutes.

### ► Before you connect a USB device

Be aware of the following:

- If the file name of a file or folder on a USB device exceeds 10 characters, it is not displayed on the Soundbar's display.
- This product may not be compatible with certain types of USB storage media.
- The Soundbar supports the FAT16 and FAT32 file systems.
  - The NTFS file system is not supported.
- Connect USB devices directly to the USB port of the product. Otherwise, you may encounter a USB compatibility problem.
- Do not connect multiple storage devices to the product via a multi-card reader. It may not operate properly.

- Digital camera PTP protocols are not supported.
- Do not remove the USB device while it is transferring files.
- DRM-protected music files (MP3, WMA) from commercial web sites cannot be played.
- External HDDs are not supported.
- Mobile phone devices are not supported.
- File Format Type Compatibility list:

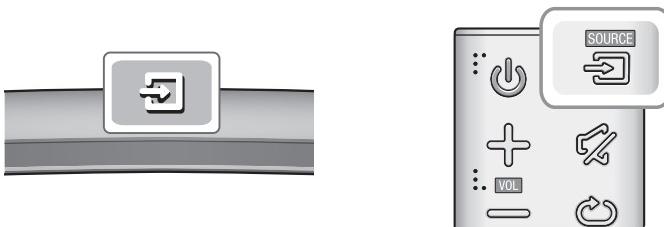
Extension	Codec	Sampling Rate	Bit rate
*.mp3	MPEG 1 Layer1	32/44.1/48	32 ~ 448kbps
	MPEG 1 Layer2	32/44.1/48	32 ~ 384kbps
	MPEG 1 Layer3	32/44.1/48	32 ~ 320kbps
	MPEG 2 Layer3	16/22.05/24/32/44.1/48	8 ~ 160kbps
	MPEG 2.5 Layer3	8/11.025/12/16/22.05/24/32/44.1/48	8 ~ 160kbps
*.wma	Wave_Format_MS Audio1	-	-
	Wave_Format_MS Audio2	-	-
	WMA Professional	Not Support	-
*.wav	-	8 KHz ~ 192KHz	~ 8.8Mbps
*.ogg	-	8 KHz ~ 48KHz	-
*.flac	-	8 KHz ~ 192KHz	~ 5.6Mbps
*.m4a	Alac (Apple lossless Audio codec)	8 KHz ~ 192KHz	~ 1Mbps
*.ape	MON-KEY Audio	8 KHz ~ 48KHz	~ 1Mbps
*.aif	Audio Interchange File Format	8 KHz ~ 192KHz	~ 4.4Mbps



- If there are too many folders and files stored in the USB device, reading may take some time.

# INPUT MODE

Press the  (Source) button on the main unit's top panel or the **SOURCE** button on the remote control to select the mode you want.



Input mode	Display
Optical Digital input ARC (HDMI OUT) input	D.IN
AUX input	AUX
HDMI input	HDMI
BLUETOOTH mode	BT
TV SoundConnect	TV
USB mode	USB

The unit turns off automatically in the following situations.

- D.IN / HDMI / BT / TV / USB / ARC Mode
  - If there is no audio signal for 15 minutes.
- AUX Mode

To turn the Auto Power Down function ON or OFF, press and hold the  button for 5 seconds. **ON - AUTO POWER DOWN / OFF - AUTO POWER DOWN** appears on the display.

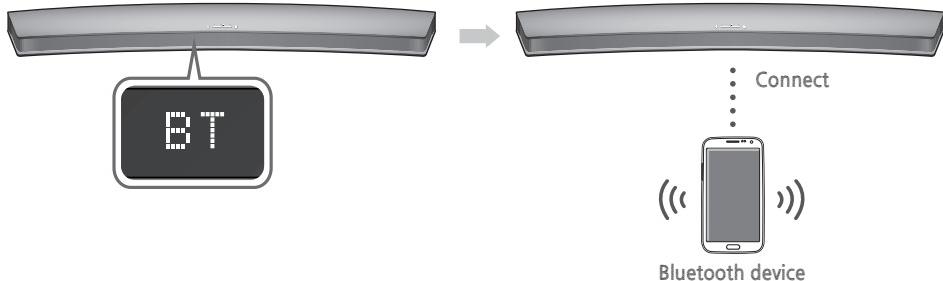
- If the AUX cable is disconnected for 15 minutes.
- If there is no KEY input for 8 hours when the AUX cable is connected.

# BLUETOOTH

You can connect a Bluetooth device to the Soundbar and enjoy music with high quality stereo sound, all without wires!

## TO CONNECT THE SOUNDBAR TO A BLUETOOTH DEVICE

Check if the Bluetooth device supports the Bluetooth compliant stereo headset function.



1. Press the (Source) button on the main unit's top panel or the SOURCE button on the remote control to select the BT mode.
  - You will see **BT READY** on the front display of the Soundbar.
2. Select the Bluetooth menu on the Bluetooth device you want to connect. (Refer to the Bluetooth device's user manual.)
3. Select "[Samsung] Soundbar" from the list.
  - When the Soundbar is connected to the Bluetooth device, it will display [Bluetooth device name] → BT on the front display.
  - The device name can only be displayed in English. An underline " \_ " will be displayed if the name is not in English.
  - If the Bluetooth device has failed to pair with the Soundbar, delete the previous "[Samsung] Soundbar" found by the Bluetooth device and have it search for the Soundbar again.
4. Play music on the connected device.
  - You can listen to the music playing on the connected Bluetooth device over the Soundbar.
  - In BT mode, the Play / Pause / Next / Prev functions are not available. However, these functions are available in Bluetooth devices supporting AVRCP.



- If asked for PIN code when connecting a Bluetooth device, enter <0000>.
- Only one Bluetooth device can be paired at a time.
- The Bluetooth connection will be terminated when you turn the Soundbar off.
- The Soundbar may not perform Bluetooth search or connection correctly under the following circumstances:
  - If there is a strong electrical field around the Soundbar.
  - If several Bluetooth devices are simultaneously paired with the Soundbar.
  - If the Bluetooth device is turned off, not in place, or malfunctions.
  - Note that such devices as microwave ovens, wireless LAN adaptors, fluorescent lights, and gas stoves use the same frequency range as the Bluetooth device, which can cause electric interference.

- The Soundbar supports SBC data (44.1kHz, 48kHz).
- Connect only to a Bluetooth device that supports the A2DP (AV) function.
- You cannot connect the Soundbar to a Bluetooth device that supports only the HF (Hands Free) function.
- Once you have paired the Soundbar to a Bluetooth device, selecting "[Samsung] Soundbar" from the device's scanned devices list will automatically change the Soundbar to **BT** mode.
- Available only if the Soundbar is listed among the Bluetooth device's paired devices. (The Bluetooth device and the Soundbar must have been previously paired at least once.)
- Soundbar will appear in the Bluetooth device's searched devices list only when the Soundbar is displaying **BT READY**.
- In the TV SoundConnect mode, the Soundbar cannot be paired to another Bluetooth device.

## TO DISCONNECT THE BLUETOOTH DEVICE FROM THE SOUNDBAR

You can disconnect the Bluetooth device from the Soundbar. For instructions, see the Bluetooth device's user manual.

- The Soundbar will be disconnected.
- When the Soundbar is disconnected from the Bluetooth device, the Soundbar will display **BT DISCONNECTED** on the front display.

## TO DISCONNECT THE SOUNDBAR FROM THE BLUETOOTH DEVICE

Press the **SOURCE** button on the remote control or the  (Source) button on the product's top panel to switch from **BT** to another mode or turn off the Soundbar.

- The connected Bluetooth device will wait a certain amount of time for a response from the Soundbar before terminating the connection. (Disconnection time may differ, depending on the Bluetooth device)



- In Bluetooth connection mode, the Bluetooth connection will be lost if the distance between the Soundbar and the Bluetooth device exceeds 10 meters.
- The Soundbar automatically turns off after 15 minutes in the Ready state.

### ► More About Bluetooth

Bluetooth is a technology that enables Bluetooth-compliant devices to interconnect easily with each other using a short wireless connection.

- A Bluetooth device may cause noise or malfunction, depending on usage, when:
  - A part of your body is in contact with the receiving/transmitting system of the Bluetooth device or the Soundbar.
  - It is subject to electrical variation from obstructions caused by a wall, corner, or office partition.
  - It is exposed to electrical interference from same frequency-band devices including medical equipment, microwave ovens, and wireless LANs.
- Pair the Soundbar with the Bluetooth device while they are close together.
- The further the distance between the Soundbar and Bluetooth device, the worse the quality is. If the distance exceeds the Bluetooth operational range, the connection is lost.
- In poor reception areas, the Bluetooth connection may not work properly.
- The Bluetooth connection only works when it is close to the unit. The connection will be automatically cut off if the Bluetooth device is out of range. Even within range, the sound quality may be degraded by obstacles such as walls or doors.

# USING THE NETWORK STANDBY ON FUNCTION

The Network Standby On function becomes available if wireless connection was properly established between the smart device and Soundbar. This function turns on the Soundbar automatically when a smart device attempts to connect to the Soundbar via Bluetooth or Wi-Fi. If the Soundbar was turned on via Bluetooth connection, its input mode is set to BT automatically. Turning on the Soundbar via Wi-Fi is available only by using the App. For further information, refer to the Web manual.

1. Connect the Smart device to your Soundbar.
2. Turn the Network Standby On function on by pressing the **▶I** button on the Soundbar remote for more than 5 seconds. You can turn the function off by pressing the **▶I** button again for more than 5 seconds.



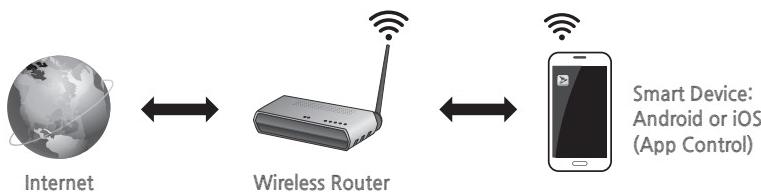
- Available only if the Soundbar is listed among the Smart device's paired devices. (The Smart device and the Soundbar must have been previously paired at least once.)
- Soundbar will appear in the Smart device's searched devices list only when the Soundbar is displaying [BT READY] or [WiFi READY].
- In the TV SoundConnect mode, the Soundbar cannot be paired to another Smart device.
- If Network Standby On function did not work
  - The Network Standby On is set to Off.
- Wi-Fi connection to the Soundbar will be terminated if its power cord was disconnected or the power was cut off. Turn on the Soundbar and reconnect.

# USING THE MULTIROOM LINK

Once the Soundbar is connected to a smart device with Multiroom App, you can connect multiple Samsung Multiroom devices together wirelessly.

## BEFORE YOU BEGIN

### ► Communication Basics



1. Requirements: Wireless Router, Smart Device
2. The wireless router should be connected to the Internet.
3. The smart device should be connected to the router via a Wi-Fi connection.

## INSTALLING THE SAMSUNG MULTIROOM APP

To use the Soundbar, you must download and then install the Samsung Multiroom App by accessing the app through Google play or the App Store. With the Samsung Multiroom App installed, you can play music stored in your smart device, from connected devices and other content providers, and from Internet radio stations.

### ► Android or iOS

Download the Samsung Multiroom app from Google Play or the App Store of your smart device.

- \* Market search : Samsung Multiroom



or



### ► Accessing the Samsung Multiroom App

To access the Samsung Multiroom app, press the Multiroom app icon on your smart device.

## CONNECTING THE SOUNDBAR TO YOUR NETWORK

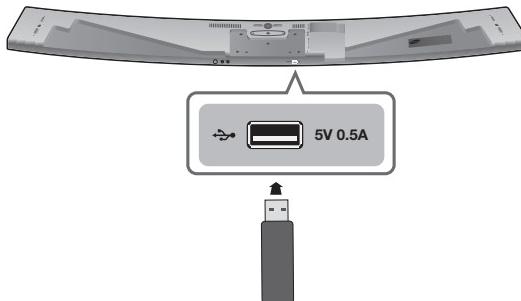
On your Smart device, select the Samsung Multiroom app.

Follow the directions on your smart device's screen.



- For further information, refer to the Web Manual.
  - Web manual : [www.Samsung.com](http://www.Samsung.com) → Support → Product name search → HW-J8500 or HW-J8501 PDF file download.
- When connected to a wired network, try to use the CAT 7 cable to connect.

# SOFTWARE UPDATE



## UPDATING WITH USB

Samsung may offer updates for the Soundbar's system firmware in the future.

If an update is offered, you can update the firmware by connecting a USB device with the firmware update stored on it to the USB port on your Soundbar.

Note that if there are multiple update files, you must load them onto the USB device singly and use them to update the firmware one file at a time.

Please visit [samsung.com](http://samsung.com) or contact the Samsung call centre to receive more information about downloading updates files.

1. While the Soundbar is turned off, connect the USB storage device that contains the updating firmware to the Soundbar's USB port.
2. Turn on the Soundbar **UPDATE** appears on the display and updating begins within 3 minutes.
  - Upon completion of updating, the Soundbar turns off and on automatically.

### ► If **UPDATE** was not displayed

1. Turn off the Soundbar, connect the USB storage device that contains update files to the Soundbar's USB port.
2. Disconnect the power cord, reconnect it and turn it on.



- Insert a USB device containing the firmware update into the USB port on the main unit.
- Updating firmware may not work properly if audio files supported by the Soundbar are stored in the USB storage device.
- Do not disconnect the power or remove the USB device while updates are being applied. The main unit will turn off automatically after completing the firmware update.

- After the update, all settings are reset to their factory default settings. We recommend you write down your settings so that you can easily reset them after the update. Note that updating firmware resets the subwoofer connection too.  
If connection to the subwoofer is not re-established automatically after the update, refer to page 16.  
If the firmware fails to update, we recommend formatting the USB device in FAT16 and trying again.
  - Do not format the USB device in the NTFS format. The Soundbar does not support the NTFS file system.
  - Depending on the manufacturer, some USB devices may not be supported.
- 

## AUTO UPDATE

Even when the Soundbar is turned off, the Soundbar will automatically check latest software version and continue to update if it was connected to the Internet.



- The Soundbar is configured to run auto update by default.
  - To use auto update function, the Soundbar must be connected to the Internet.
  - Wi-Fi connection to the Soundbar will be terminated if its power cord was disconnected or the power was cut off. Turn on the Soundbar and reconnect.
-

# TROUBLESHOOTING

Before requesting service, please check the following.

## The unit will not turn on.

- Is the power cord plugged into the outlet?

→ Connect the power plug to the outlet.

## A function does not work when the button is pressed.

- Is there static electricity in the air?

→ Disconnect the power plug and connect it again.

## Sound is not produced.

- Is the Mute function on?

→ Press the  (Mute) button to cancel the function.

- Is the volume set to minimum?

→ Adjust the Volume.

## The remote control does not work.

- Are the batteries drained?

→ Replace with new batteries.

- Is the distance between the remote control and main unit too far?

→ Move closer to the unit.

## The TV SoundConnect (TV pairing) failed.

- Does your TV support TV SoundConnect?

→ TV SoundConnect is supported by some Samsung TVs released from 2012 on. Check your TV to see if it supports TV SoundConnect.

- Is your TV firmware the latest version?

→ Update your TV with the latest firmware.

- Does an error occur when connecting?

→ Contact the Samsung call centre.

- Reset the TV mode and connect again.

→ Press and hold the  button for 5 seconds to reset the TV SoundConnect connection.

## The red LED on the subwoofer blinks and the subwoofer is not producing sound.

- Your subwoofer may not be connected to the main body of the product.

→ Try to connect your subwoofer again.  
(See Page 16)

## The subwoofer drones and vibrates noticeably.

- Try to adjust the vibration of your subwoofer.

→ Press the **WOOFER** button on your remote control to adjust its value (between -12, -6 to +6).

# SPECIFICATIONS

Model name	HW-J8500 / HW-J8501	
GENERAL	USB	5V / 0.5A
	Weight	Main Unit 5 kg
		Subwoofer (PS-WJ8500 / PS-WJ8501) 10.6 kg
	Dimensions (W x H x D)	Main Unit 1450 x 60 x 185 mm
		Subwoofer (PS-WJ8500 / PS-WJ8501) 500 x 332 x 181 mm
	Operating Temperature Range	+5°C to +35°C
	Operating Humidity Range	10 % to 75 %
AMPLIFIER	Rated Output Power	Main Unit 21W/CH x 9, 8ohm, THD=10%, 1KHz
		Subwoofer (PS-WJ8500 / PS-WJ8501) 161W, 3ohm, THD=10%, 100Hz
	S/N Ratio (Analogue Input)	65 dB
	Separation (1kHz)	65 dB

- \* S/N ratio, distortion, separation, and usable sensitivity are based on measurements using AES (Audio Engineering Society) guidelines.
- \* Nominal specification
  - Samsung Electronics Co., Ltd reserves the right to change the specifications without notice.
  - Weight and dimensions are approximate.
  - For the power supply and Power Consumption, refer to the label attached to the product.
- ※ Precaution : The product will restart automatically if you turn on/off Wi-Fi/Ethernet.

Overall Standby Power Consumption (W) (All the network ports are "ON" condition)	7.1W
Wi-Fi/Ethernet	Port deactivation method Press Wi-Fi SETUP button on the product for 30 seconds to turn Wi-Fi/Ethernet On / Off.
Bluetooth	Port deactivation method Press SPK ADD button on the product for 30 seconds to turn Bluetooth On / Off.

※ Open Source Licence Notice

- To send inquiries and requests regarding open sources, contact Samsung via Email (oss.request@samsung.com).



Hereby, Samsung Electronics, declares that this equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

The original Declaration of Conformity may be found at <http://www.samsung.com>, go to Support > Search Product Support and enter the model name.

This equipment may be operated in all EU countries.

This equipment may only be used indoors.



# UNITED KINGDOM



# EIRE

This Samsung product is warranted for the period of twelve (12) months from the original date of purchase, against defective materials and workmanship. In the event that warranty service is required, you should return the product to the retailer from whom it was purchased. However, Samsung Authorised Dealers and Authorised Service Centres in other EC Countries will comply with the warranty on the terms issued to purchasers in the country concerned. In case of difficulty, details of our Authorised Service Centres are available from:

Samsung Electronics U.K. Ltd  
Samsung Customer Support Centre  
Selectapost 38, Sheffield, S97 3FJ  
United Kingdom

United Kingdom  
Tel : 0330 SAMSUNG (7267864)  
[www.samsung.com/uk/support](http://www.samsung.com/uk/support)

EIRE  
Tel : 0818 717100  
[www.samsung.com/ie/support](http://www.samsung.com/ie/support)

## ■ WARRANTY CONDITIONS

1. The warranty is only valid if, when warranty service is required, the warranty card is fully and properly completed and is presented with the original invoice or sales slip or confirmation, and the serial number on the product has not been defaced.
2. Samsung's obligations are limited to the repair or, at its discretion, replacement of the product or the defective part.
3. Warranty repairs must be carried out by Authorised Samsung Dealers or Authorised Service Centres. No re-imbursement will be made for repairs carried out by non Samsung Dealers and, any such repair work and damage to the products caused by such repair work will not be covered by this warranty.

4. This product is not considered to be defective in materials nor workmanship by reason that it requires adaptation in order to conform to national or local technical or safety standards in force in any Country other than the one for which the product was originally designed and manufactured. This warranty will not cover, and no re-imbursement will be made for such adaptation nor any damage which may result.
5. This warranty covers none of the following:
  - a) Periodic check ups, maintenance and repair or replacement of parts due to normal wear and tear.
  - b) Cost relating to transport, removal or installation of the product.
  - c) Misuse, including the failure to use this product for its normal purposes or incorrect installation.
  - d) Damage caused by Lightning, Water, Fire, Acts of God, War, Public Disturbances, incorrect mains voltage, improper ventilation or any other cause beyond the control of Samsung.
6. This warranty is valid for any person who legally acquired possession of the product during the warranty period.
7. The consumers statutory rights in any applicable national legislation whether against the retailer arising from the purchase contract or otherwise are not affected by this warranty. Unless there is national legislation to the contrary, the rights under this warranty are the consumers sole rights and Samsung, its subsidiaries and distributors shall not be liable for indirect or consequential loss or any damage to records, compact discs, videos or audio tape or any other related equipment or material.

**SAMSUNG ELECTRONICS (U.K.) LTD.**



## Contact SAMSUNG WORLD WIDE

If you have any questions or comments relating to Samsung products, please contact the SAMSUNG customer care Centre.

Area	Contact Centre ☎	Web Site
<b>▪ Europe</b>		
U.K.	0330 SAMSUNG (7267864)	<a href="http://www.samsung.com/uk/support">www.samsung.com/uk/support</a>
EIRE	0818 717100	<a href="http://www.samsung.com/ie/support">www.samsung.com/ie/support</a>
GERMANY	0180 6 SAMSUNG bzw. 0180 6 7267864* (*0,20 €/Anruft aus dem dt. Festnetz, aus dem Mobilfunk max. 0,60 €/Anruft)	<a href="http://www.samsung.com/de/support">www.samsung.com/de/support</a>
FRANCE	01 48 63 00 00	<a href="http://www.samsung.com/fr/support">www.samsung.com/fr/support</a>
ITALIA	800-SAMSUNG (800.7267864)	<a href="http://www.samsung.com/it/support">www.samsung.com/it/support</a>
SPAIN	0034902172678	<a href="http://www.samsung.com/es/support">www.samsung.com/es/support</a>
PORTUGAL	808 20 7267	<a href="http://www.samsung.com/pt/support">www.samsung.com/pt/support</a>
LUXEMBURG	261 03 710	<a href="http://www.samsung.com/support">www.samsung.com/support</a>
NETHER- LANDS	0900-SAMSUNG (0900-7267864) (€ 0,10/ Min)	<a href="http://www.samsung.com/nl/support">www.samsung.com/nl/support</a>
BELGIUM	02-201-24-18	<a href="http://www.samsung.com/be/support">www.samsung.com/be/support</a> (Dutch) <a href="http://www.samsung.com/be_fr/">www.samsung.com/be_fr/</a> support (French)
NORWAY	815 56480	<a href="http://www.samsung.com/no/support">www.samsung.com/no/support</a>
DENMARK	70 70 19 70	<a href="http://www.samsung.com/dk/support">www.samsung.com/dk/support</a>
FINLAND	030-6227 515	<a href="http://www.samsung.com/fi/support">www.samsung.com/fi/support</a>
SWEDEN	0771 726 7864 (0771-SAMSUNG)	<a href="http://www.samsung.com/se/support">www.samsung.com/se/support</a>
POLAND	801-172-678* lub +48 22 607-93-33 * (*koszt połączenia według tarify operatora)	<a href="http://www.samsung.com/pl/support">www.samsung.com/pl/support</a>
HUNGARY	0680SAMSUNG (0680-726-786) 0680PREMIUM (0680-773-648)	<a href="http://www.samsung.com/hu/support">www.samsung.com/hu/support</a>
SLOVAKIA	0800 - SAMSUNG (0800-726 786)	<a href="http://www.samsung.com/sk/support">www.samsung.com/sk/support</a>
AUSTRIA	0800-SAMSUNG (0800-7267864) [Only for Premium HA] 0800-366661 [Only for Dealers] 0810-112233	<a href="http://www.samsung.com/at/support">www.samsung.com/at/support</a>



[Correct disposal of batteries in this product]

### (Applicable in countries with separate collection systems)

This marking on the battery, manual or packaging indicates that the batteries in this product should not be disposed of with other household waste at the end of their working life. Where marked, the chemical symbols Hg, Cd or Pb indicate that the battery contains mercury, cadmium or lead above the reference levels in EC Directive 2006/66.

If batteries are not properly disposed of, these substances can cause harm to human health or the environment.

To protect natural resources and to promote material reuse, please separate batteries from other types of waste and recycle them through your local, free battery return system.

Area	Contact Centre ☎	Web Site
SWITZER- LAND	0800 726 78 64 (0800-SAMSUNG)	<a href="http://www.samsung.com/ch/support">www.samsung.com/ch/support</a> (German) <a href="http://www.samsung.com/ch_fr/">www.samsung.com/ch_fr/</a> support (French)
CZECH	800 - SAMSUNG (800-726786)	<a href="http://www.samsung.com/cz/support">www.samsung.com/cz/support</a>
CROATIA	072 726 786	<a href="http://www.samsung.com/hr/support">www.samsung.com/hr/support</a>
BOSNIA	055 233 999	<a href="http://www.samsung.com/bosnia">www.samsung.com/bosnia</a>
MONTENE- GRO	020 405 888	<a href="http://www.samsung.com/support">www.samsung.com/support</a>
SLOVENIA	080 697 267 (brezplačna številka) 090 726 786 (0,39 EUR/min) klicni center vam je na voljo od ponedeljka do petka od 9. do 18. ure.	<a href="http://www.samsung.com/si">www.samsung.com/si</a>
SERBIA	011 321 6899	<a href="http://www.samsung.com/rs/support">www.samsung.com/rs/support</a>
BULGARIA	800 111 31, безплатна телефонна линия	<a href="http://www.samsung.com/bg/support">www.samsung.com/bg/support</a>
ROMANIA	08008 726 78 64 (08008 SAMSUNG ) Apel GRATUIT	<a href="http://www.samsung.com/ro/support">www.samsung.com/ro/support</a>
CYPRUS	8009 4000 only from landline, toll free	
GREECE	80111-SAMSUNG (80111 726 7864) only from land line (+30) 210 6897691 from mobile and land line	<a href="http://www.samsung.com/gr/support">www.samsung.com/gr/support</a>
LITHUANIA	8-800-77777	<a href="http://www.samsung.com/lv/support">www.samsung.com/lv/support</a>
LATVIA	8000-7267	<a href="http://www.samsung.com/lv/support">www.samsung.com/lv/support</a>
ESTONIA	800-7267	<a href="http://www.samsung.com/ee/support">www.samsung.com/ee/support</a>



**Correct Disposal of This Product**  
(Waste Electrical & Electronic Equipment)

### (Applicable in countries with separate collection systems)

This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.



AH68-02819F-00



AH68-02819F-00